

# Important Tax Information for U.S. Citizens Living Abroad

## WEB SERVICES

### **IRS Home Page:**

[www.irs.gov](http://www.irs.gov)

### **Citizens Abroad**

[www.irs.gov/businesses/small/international/article/0,,id=97324,00.html](http://www.irs.gov/businesses/small/international/article/0,,id=97324,00.html)

### **Persons in the Military**

[www.irs.gov/individuals/military/index.html](http://www.irs.gov/individuals/military/index.html)

### **Tax Forms and Publications**

[www.irs.gov/formspubs/index.html](http://www.irs.gov/formspubs/index.html)

### **Electronic Payment Website:**

[www.eftps.gov](http://www.eftps.gov)

### **Refund Information:**

Go to [www.irs.gov](http://www.irs.gov)

Click on "Where's my refund?"

Follow the prompts

### **Tax Law Questions:**

Go to [www.irs.gov](http://www.irs.gov)

Click on "help" in the top menu

Click on "Tax Law Questions"

Follow the prompts

## PHONE SERVICES

**Individuals** 1-800-829-1040\*

**Business** 1-800-829-4933\*

**Customer Service Phone:** 1-215-516-2000

**Hours:** Mon-Fri 6:00 am-11:00 pm (Eastern Standard Time)

**Customer Service Fax:** 1-215-516-2555\*\*

**Refund Inquiries** 1-800-829-1954\*

**TeleTax:** 1-800-829-4477\*

**ITINS after 30 days** 1-215-516-4846

**Exempt Organization Help Desk:** 1-877-829-5500\*

**Tax Offset Program (TOP) Help Desk:** 1-800-304-3107\*

**E-Services Help Desk:** 1-512-416-7750

**\* If able to access U.S. Toll Free Systems**

**\*\* Fax Instructions for Philadelphia Service Center:**

The Fax Service CAN NOT be used to transmit your originally filed tax return. Documents transmitted to the Philadelphia Service Center should contain ONLY information which was specifically requested and a cover sheet containing the following information:

**To:** Tax Examiner and/or Employee Profile Number (located on notice)

**Your Taxpayer Info:** Name, Address, Phone, and Fax numbers

**Your Taxpayer ID#:** Social Security/Tax Identification Number

**Your Subject Matter:** Reason why you are contacting IRS

# Important Tax Information for U.S. Citizens Living Abroad (continued)

## MAILING ADDRESSES

### Where to file:

- If you have a foreign, APO, or FPO address or If you file form 2555 or 2555EZ to claim the foreign earned income exclusion mail your completed tax return to:

Internal Revenue Service  
Austin, TX 73301

- If you file form 1040NR or 1040NR-EZ, please mail your completed return to:

Internal Revenue Service  
Philadelphia, PA 19255

## URGENT TAX NEEDS

### For Collection/Levy Status Accounts Problems:

Phone: 1-215-516-2004

Fax: 1-215-516-6931

### Taxpayer Advocate Office

Phone: 1-215-516-2499

Fax: 1-215-516-2677

Toll-Free 1-877-777-4778\*

## INTERNATIONAL TAXPAYER ADVOCATE SERVICE

INTERNAL REVENUE SERVICE  
San Patricio Office Center, Room 200  
7 Tabomico Street  
Guaynabo, Puerto Rico 00966  
Phone: 787-622-8931  
Fax: 787-622-8933